

## Switching Power's Terms and Conditions of Sale

### **PAYMENT TERMS:**

All major credit cards accepted or cash (United States dollars) Net 30 days from date of invoice, upon approval of credit by Switching Power, Inc. Past due invoices shall accrue interest at the rate of 1.5% per month. All prices are F.O.B. Switching Power, Inc., Ronkonkoma, N.Y (manufacture) and do not include bank transfer fees, sales taxes, excise taxes, duties, tariffs and other charges levied by federal, state or other governmental authorities. All prices are subject to change without notice.

### **DISCOUNTS:**

Liberal discounts are available to OEM buyers.

### **DELIVERY:**

For planning, we recommend allowing at least twelve (12) weeks ARO for our standard products to ship. Custom and legacy products may be subject to longer lead-times. Consult factory for more details. Approximate shipping dates are given on every order and urgent requirements can be handled on an expedited basis. Switching Power, Inc. will use it's best efforts to meet the targeted delivery dates, but cannot be held responsible for it's failure to do so due to causes beyond reasonable control to obtain necessary labor, materials or manufacturing facilities.

### **CHANGES/CANCELLATIONS:**

For standard products, deliveries can be rescheduled beyond twelve (12) weeks prior to shipment date. Cancellation charges may be required with less than twelve (12) weeks' notice, consult factory for details. All special order, legacy and custom products are NCNR (Non-Cancelable Non-Reschedulable).

### **TRADE REFERENCE:**

Dunn & Bradstreet – 08-152-0298

### **WARRANTY:**

Any unit not meeting specifications will be repaired by Switching Power, Inc. when returned, freight prepaid, to 3601 Veterans Highway, Ronkonkoma, NY 11779 USA, within one (1) year unless other terms had been agreed upon prior to original order. This applies to all units, when used within the specified operating conditions. No other obligations or liabilities are implied or expressed. Units must be accompanied with documentation detailing the service needed.

### **REPAIRS:**

Warranty and Non-Warranty - Switching Power, Inc. will repair all products in warranty at no charge to the customer. Switching Power will repair out of warranty power supplies that are no older than ten (10) years (determined by date code on the power supply label). Products must be returned with an RMA number (Return Material Authorization). The unit/s must be properly packaged for shipping with the RMA number clearly marked on the outside of the box. Any units returned without an RMA number, or if RMA number is not clearly marked on the outside of the box, is at risk of being refused by our receiving department. Out of warranty units will be repaired only after customer has authorized repair charges. All non-warranty repairs have a 90-day warranty.

A TDI (Tear Down Inspect) fee is imposed on all out of warranty units returned to Switching Power, Inc. for repair. This charge applies to units SPI advises cannot be repaired, must be scrapped or no trouble found.

### **RETURN MATERIAL AUTHORIZATION:**

To obtain an RMA number, contact your local sales representative or the factory Customer Service Department, phone #(631) 981-7231 extension 216, e-mail [sales@switchpwr.com](mailto:sales@switchpwr.com).

### **PRODUCT SPECIFICATION AND CHANGES:**

Our catalog/website contains detailed data on products listed but is not intended to describe in every detail all specific models of each product line. Consult factory for more detailed or particular specifications.

Switching Power, Inc. reserves the right to change specifications without notice.

10/01/2020